Broadcastwell

SAMPLE DATA. FICTIONAL COMPANY.

Kalvenor Systems sample report

Read the observed answers behind each figure, then choose the next change to test.

125 of 518 answers named Kalvenor Systems

Company named

24.1%

95% interval: 20.6 to 28.0

125 of 518 answers

Own domain cited

12.7%

95% interval: 10.1 to 15.9

66 of 518 answers

Scheduled answers only. 525 observed, 518 scored and 7 excluded.

35 questions, five engines, three scheduled runs per question and engine pair. Method 1.1.

Observed from 8 July 2026, 08:03 UTC to 12 July 2026, 16:59 UTC.

Kalvenor Systems is fictional. Every figure and answer in this sample is illustrative.

Answers can vary between runs. Presence is measured; tone is not scored. Excluded answers do not count as a miss.

Where the company was named

Engine	Named	Own domain cited	Excluded
ChatGPT	**Named** **36.9%** 95% interval: 28.2 to 46.5 38 of 103 answers	**Own domain cited** **19.4%** 95% interval: 12.9 to 28.1 20 of 103 answers	2
Claude	**Named** **33.3%** 95% interval: 25.0 to 42.8 35 of 105 answers	**Own domain cited** **15.2%** 95% interval: 9.6 to 23.3 16 of 105 answers	0
Perplexity	**Named** **23.1%** 95% interval: 16.0 to 32.0 24 of 104 answers	**Own domain cited** **13.5%** 95% interval: 8.2 to 21.3 14 of 104 answers	1
Google AI Overviews	**Named** **8.7%** 95% interval: 4.7 to 15.8 9 of 103 answers	**Own domain cited** **4.9%** 95% interval: 2.1 to 10.9 5 of 103 answers	2
Google AI Mode	**Named** **18.4%** 95% interval: 12.1 to 27.0 19 of 103 answers	**Own domain cited** **10.7%** 95% interval: 6.1 to 18.1 11 of 103 answers	2

By question group

Group	Named	Excluded
Shortlist questions	47 of 147 answers, 32.0%, 95% Wilson interval 25.0 to 39.9	3
Role questions	33 of 148 answers, 22.3%, 95% Wilson interval 16.3 to 29.7	2
Use case questions	36 of 149 answers, 24.2%, 95% Wilson interval 18.0 to 31.6	1
Evaluation questions	9 of 74 answers, 12.2%, 95% Wilson interval 6.5 to 21.5	1

Adaptive answers, reported separately

24 extra answers checked disagreements between scheduled runs.

8 of 24 answers, 33.3%, 95% Wilson interval 18.0 to 53.3

These answers are outside the headline and scheduled question tables below.

Read every original answer and its cited sources

Question 1. What is field service management software?

5 of 15 answers, 33.3%, 95% Wilson interval 15.2 to 58.3

Engine	Company named	Excluded
ChatGPT	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Northvale FSM: 12 of 15 answers; Orbit Field: 6 of 15 answers; Trakwell: 7 of 15 answers

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Question 2. Which software helps a company schedule and dispatch field technicians?

5 of 14 answers, 35.7%, 95% Wilson interval 16.3 to 61.2

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 2 answers, 0.0%, 95% Wilson interval 0.0 to 65.8	1
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Asterforge: 8 of 14 answers; Cindermark: 8 of 14 answers; Northvale FSM: 8 of 14 answers; Orbit Field: 8 of 14 answers

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Shortlist questions

Question 3. What are the strongest field service management platforms for a mid sized service business?

8 of 14 answers, 57.1%, 95% Wilson interval 32.6 to 78.6

Engine	Company named	Excluded
ChatGPT	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	1 of 2 answers, 50.0%, 95% Wilson interval 9.5 to 90.5	1
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0

Other names observed: Cindermark: 9 of 14 answers; Northvale FSM: 11 of 14 answers; Trakwell: 7 of 14 answers

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Question 4. What features should field service management software include?

5 of 15 answers, 33.3%, 95% Wilson interval 15.2 to 58.3

Engine	Company named	Excluded
ChatGPT	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0
Claude	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Northvale FSM: 13 of 15 answers; Orbit Field: 7 of 15 answers; Trakwell: 5 of 15 answers

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Question 5. How does field service management software differ from general work order software?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 9 of 15 answers; Cindermark: 9 of 15 answers; Northvale FSM: 11 of 15 answers; Orbit Field: 5 of 15 answers; Verano FSM: 6 of 15 answers

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Shortlist questions

Question 6. Which field service platforms handle recurring maintenance contracts?

5 of 15 answers, 33.3%, 95% Wilson interval 15.2 to 58.3

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Asterforge: 8 of 15 answers; Northvale FSM: 12 of 15 answers; Trakwell: 6 of 15 answers; Verano FSM: 6 of 15 answers

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Shortlist questions

Question 7. What software tracks technician time and the parts used on a job?

8 of 15 answers, 53.3%, 95% Wilson interval 30.1 to 75.2

Engine	Company named	Excluded
ChatGPT	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Claude	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0
Perplexity	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Northvale FSM: 14 of 15 answers; Trakwell: 4 of 15 answers

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Question 8. Which field service management systems keep working offline in the field?

3 of 14 answers, 21.4%, 95% Wilson interval 7.6 to 47.6

Engine	Company named	Excluded
ChatGPT	1 of 2 answers, 50.0%, 95% Wilson interval 9.5 to 90.5	1
Claude	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 5 of 14 answers; Northvale FSM: 11 of 14 answers; Trakwell: 4 of 14 answers; Verano FSM: 6 of 14 answers

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Question 9. What software is used to manage a mobile service workforce?

8 of 15 answers, 53.3%, 95% Wilson interval 30.1 to 75.2

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0

Other names observed: Asterforge: 6 of 15 answers; Cindermark: 9 of 15 answers; Northvale FSM: 9 of 15 answers; Trakwell: 7 of 15 answers

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Question 10. Which platforms combine scheduling, invoicing and inventory for service teams?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 5 of 15 answers; Northvale FSM: 9 of 15 answers; Orbit Field: 8 of 15 answers; Trakwell: 6 of 15 answers; Verano FSM: 6 of 15 answers

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Role questions

Question 11. As a service operations director, which software should I evaluate to cut technician drive time?

10 of 15 answers, 66.7%, 95% Wilson interval 41.7 to 84.8

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Mode	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0

Other names observed: Cindermark: 6 of 15 answers; Northvale FSM: 11 of 15 answers; Trakwell: 6 of 15 answers

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Role questions

Question 12. As a finance lead, which field service platform gives the clearest job level margin reporting?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 5 of 15 answers; Northvale FSM: 11 of 15 answers; Trakwell: 7 of 15 answers

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Role questions

Question 13. As an IT manager, which field service software offers an open API and webhooks?

5 of 15 answers, 33.3%, 95% Wilson interval 15.2 to 58.3

Engine	Company named	Excluded
ChatGPT	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Cindermark: 8 of 15 answers; Northvale FSM: 11 of 15 answers; Verano FSM: 7 of 15 answers

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Role questions

Question 14. As a dispatcher, which scheduling tool handles same day emergency jobs best?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 6 of 15 answers; Northvale FSM: 10 of 15 answers; Orbit Field: 8 of 15 answers; Trakwell: 4 of 15 answers

Open this question and its receipts

Role questions

Question 15. As a service manager, which software helps a team hit first time fix rate targets?

5 of 14 answers, 35.7%, 95% Wilson interval 16.3 to 61.2

Engine	Company named	Excluded
ChatGPT	1 of 2 answers, 50.0%, 95% Wilson interval 9.5 to 90.5	1
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Cindermark: 7 of 14 answers; Northvale FSM: 7 of 14 answers

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Role questions

Question 16. As an operations lead, which platform scales from 50 to 500 technicians without a replatform?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Northvale FSM: 13 of 15 answers; Orbit Field: 4 of 15 answers

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Question 17. As a customer experience lead, which field service tool gives customers live arrival windows?

5 of 15 answers, 33.3%, 95% Wilson interval 15.2 to 58.3

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Asterforge: 9 of 15 answers; Northvale FSM: 13 of 15 answers

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Role questions

Question 18. As a procurement lead, what should I ask a field service software vendor before signing?

0 of 14 answers, 0.0%, 95% Wilson interval 0.0 to 21.5

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 2 answers, 0.0%, 95% Wilson interval 0.0 to 65.8	1

Other names observed: Orbit Field: 7 of 14 answers; Trakwell: 7 of 14 answers

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Question 19. As a warehouse manager, which field service system tracks van stock accurately?

8 of 15 answers, 53.3%, 95% Wilson interval 30.1 to 75.2

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Google AI Overviews	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Northvale FSM: 11 of 15 answers

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Role questions

Question 20. As a compliance officer, which field service platform documents safety checks on site?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 6 of 15 answers; Cindermark: 8 of 15 answers; Northvale FSM: 9 of 15 answers; Trakwell: 5 of 15 answers

Open this question and its receipts

Use case questions

Question 21. How does a service business reduce repeat visits caused by missing parts?

4 of 15 answers, 26.7%, 95% Wilson interval 10.9 to 52.0

Engine	Company named	Excluded
ChatGPT	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Asterforge: 9 of 15 answers; Northvale FSM: 11 of 15 answers; Verano FSM: 8 of 15 answers

Open this question and its receipts

Use case questions

Question 22. What software helps a heating and cooling contractor manage preventive maintenance agreements?

7 of 14 answers, 50.0%, 95% Wilson interval 26.8 to 73.2

Engine	Company named	Excluded
ChatGPT	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Mode	0 of 2 answers, 0.0%, 95% Wilson interval 0.0 to 65.8	1

Other names observed: Asterforge: 5 of 14 answers; Cindermark: 5 of 14 answers; Northvale FSM: 8 of 14 answers; Verano FSM: 4 of 14 answers

Open this question and its receipts

Use case questions

Question 23. How can a service business quote and invoice from the field on the same day?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Cindermark: 5 of 15 answers; Northvale FSM: 12 of 15 answers; Orbit Field: 7 of 15 answers

Open this question and its receipts

Question 24. What tool routes technicians across a large territory efficiently?

4 of 15 answers, 26.7%, 95% Wilson interval 10.9 to 52.0

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Northvale FSM: 10 of 15 answers; Orbit Field: 8 of 15 answers; Trakwell: 8 of 15 answers

Open this question and its receipts

Question 25. How does a company give subcontractors limited access to work orders?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Orbit Field: 5 of 15 answers; Trakwell: 7 of 15 answers; Verano FSM: 5 of 15 answers

Open this question and its receipts

Question 26. What software captures photos and signatures as proof of service?

8 of 15 answers, 53.3%, 95% Wilson interval 30.1 to 75.2

Engine	Company named	Excluded
ChatGPT	3 of 3 answers, 100.0%, 95% Wilson interval 43.8 to 100.0	0
Claude	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Perplexity	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Google AI Overviews	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Northvale FSM: 10 of 15 answers; Trakwell: 9 of 15 answers

Open this question and its receipts

Question 27. How does a service business plan technician capacity for the next quarter?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Cindermark: 7 of 15 answers; Northvale FSM: 10 of 15 answers

Open this question and its receipts

Question 28. What system links asset history to each service visit?

7 of 15 answers, 46.7%, 95% Wilson interval 24.8 to 69.9

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Asterforge: 6 of 15 answers; Northvale FSM: 10 of 15 answers; Orbit Field: 6 of 15 answers; Trakwell: 7 of 15 answers

Open this question and its receipts

Question 29. How are multi day installation jobs with several crews managed?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Cindermark: 6 of 15 answers; Northvale FSM: 9 of 15 answers; Orbit Field: 4 of 15 answers; Trakwell: 7 of 15 answers; Verano FSM: 10 of 15 answers

Open this question and its receipts

Question 30. What software shortens the time between job completion and invoice?

6 of 15 answers, 40.0%, 95% Wilson interval 19.8 to 64.3

Engine	Company named	Excluded
ChatGPT	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0

Other names observed: Cindermark: 4 of 15 answers; Northvale FSM: 10 of 15 answers; Orbit Field: 8 of 15 answers; Trakwell: 4 of 15 answers

Open this question and its receipts

Question 31. How much does field service management software cost per technician?

4 of 14 answers, 28.6%, 95% Wilson interval 11.7 to 54.6

Engine	Company named	Excluded
ChatGPT	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Claude	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 2 answers, 0.0%, 95% Wilson interval 0.0 to 65.8	1
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Cindermark: 3 of 14 answers; Northvale FSM: 10 of 14 answers

Open this question and its receipts

Question 32. What is a typical implementation timeline for field service software?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 6 of 15 answers; Cindermark: 5 of 15 answers; Trakwell: 5 of 15 answers

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Question 33. Which field service platforms offer month to month contracts?

5 of 15 answers, 33.3%, 95% Wilson interval 15.2 to 58.3

Engine	Company named	Excluded
ChatGPT	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Claude	2 of 3 answers, 66.7%, 95% Wilson interval 20.8 to 93.9	0
Perplexity	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	1 of 3 answers, 33.3%, 95% Wilson interval 6.1 to 79.2	0

Other names observed: Cindermark: 4 of 15 answers; Northvale FSM: 12 of 15 answers; Orbit Field: 5 of 15 answers

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Question 34. How do field service software vendors price offline mobile access?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Asterforge: 5 of 15 answers; Orbit Field: 6 of 15 answers; Trakwell: 5 of 15 answers

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Question 35. What should a field service software contract say about data export?

0 of 15 answers, 0.0%, 95% Wilson interval 0.0 to 20.4

Engine	Company named	Excluded
ChatGPT	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Claude	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Perplexity	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Overviews	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0
Google AI Mode	0 of 3 answers, 0.0%, 95% Wilson interval 0.0 to 56.2	0

Other names observed: Northvale FSM: 11 of 15 answers; Verano FSM: 9 of 15 answers

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